

# Homelessness Prevention and Shelter Services for Families and Youth

## • SHELTER SERVICES

### ○ **Family shelters:**

- Prevention Assistance and Temporary Housing (**PATH**)  
151 E 151st Street  
Bronx, NY 10454  
(917) 521-3900
- **PATH Brochure:** <http://www1.nyc.gov/assets/dhs/downloads/pdf/path-brochure.pdf>
- **Shelter Hotline** (to address issues with repairs and maintenance and shelter conditions): (718) 291-4141
- **Office of the Ombudsman** (to address other shelter case concerns):
  - **Email:** [omudsman@dhs.nyc.gov](mailto:omudsman@dhs.nyc.gov)
  - **Tel:** (800) 994-6494
  - **Brochure:** <https://www1.nyc.gov/assets/dhs/downloads/pdf/ombudsman-brochure.pdf>

### ○ **Domestic violence shelters:**

- **PATH:** 151 E 151st Street, Bronx, (917) 521-3900
- **New York City Domestic Violence Hotline:** (800) 621-HOPE (4673)

### ○ **Youth Shelters**

- **Youth Connect:** (800) 246-4646
- **Covenant House:** (212) 613-0347

## • HOMELESSNESS PREVENTION

- **DHS Rental Assistance:** <http://www1.nyc.gov/site/dhs/permanency/rental-assistance.page> or call Mission Home Call Center at 212-232-0560
- **HomeBase:** call 311 or visit [http://www1.nyc.gov/assets/dhs/downloads/pdf/homebase\\_map.pdf](http://www1.nyc.gov/assets/dhs/downloads/pdf/homebase_map.pdf)
- **DHS Homelessness Prevention:** [prevention@dhs.nyc.gov](mailto:prevention@dhs.nyc.gov)
- **HRA Homelessness Prevention Administration:** <http://www1.nyc.gov/site/hra/help/homelessness-prevention.page>
- **HRA Homelessness Prevention: Early Intervention & Outreach Team:** (929) 221-0046
- **HRA Rental Assistance Call Center:** (929) 221-0043
- **HRA Domestic Violence Rental Assistance Call Center:** (929) 221-7270
- **HRA Infoline:** (718) 557-1399
- **Housing Court Answers:** (212) 962-4795 or [www.housingcourtanswers.org](http://www.housingcourtanswers.org)
- **LawHelpNY:** <http://www.lawhelpny.org/>

## • HOUSING RESOURCES

- **NYC Housing Connect:** [www.nyc.gov/housingconnect](http://www.nyc.gov/housingconnect)
- **HomeBase:** call 311 or visit [http://www1.nyc.gov/assets/dhs/downloads/pdf/homebase\\_map.pdf](http://www1.nyc.gov/assets/dhs/downloads/pdf/homebase_map.pdf)
- **Administration for Children's Services (ACS) Housing Subsidy Program** (must have an open ACS case): 877-KIDSNYC (877-543-7692)
- **NYC Housing Authority (NYCHA):** call 311 or visit <https://apply.nycha.info/>
- **Guide to Finding Housing:** <http://www.newdestinyhousing.org/get-help/finding-housing>

- **DiscoverDYCD** (mapping tool that includes all of NYC Department of Youth and Community Development's programs): <http://www.dycdportal.nyc/discoverdycd/home>