Back to School Resources for Students in Temporary Housing

Devices, iPads, Internet Connectivity Issues
- If students in your shelter have no connectivity or limited connectivity on iPads, fill out this Shelter Data Service Issues Survey.
- Getting started with an iPad and software updates
- Requesting an iPad
- Enter a technical support ticket with the IT Service Desk
- General technical support

Learning Preference Survey
- To request fully remote learning, fill out this survey: https://www.nycenet.edu/surveys/learningpreference

NYC Schools Account (NYCSA)
- Get schedule, attendance, busing, report cards and more!
- Creating an account and sign in here
- To get a creation code for a student, contact your child’s school using Find a School or the Students in Temporary Housing (STH) Regional Manager.

Busing Information
- Parents can get route info by signing in to NYC School Account (NYCSA)
- Call 311 or email BusingExceptions@schools.nyc.gov
- Busing health and safety protocols available here
- For students in temporary doubled-up situations who need busing, fill out an Exceptions Request

MetroCards
- MetroCards for parents in temporary housing to accompany their children to school or to pick up meals are available from the school.
- Schools can request parent MetroCards by emailing publicschoolmetrocards@schools.nyc.gov

Shelter Transfers and the School Proximity Project
- Parents can request a shelter transfer to be closer to their children’s school. Families will be transferred if there is an appropriate unit available. To request a transfer, contact the case manager or shelter director.
- For more information, call NYS-TEACHS 800-388-2014

Learning Bridges: free childcare
- Priority given to children in temporary housing
- Available for 3-k-8th graders
- Must be participating in blended learning (not available to students doing fully remote instruction)
- Application available here

Enrollment
- Family Welcome Centers are closed but staff are working remotely. Email them for help.

High School Equivalency programs
- Call the Referral Center Hotline: 718-577-2525
- Visit Pathways to Graduation (P2G)

Early Childhood: Early Learn, Head Start, 3-K, Pre-K
- Outreach Team Main Number: (212)-637-8000
- Bronx: Katherine Rodriguez, KRodriguez73@schools.nyc.gov
- Brooklyn: Andrea Dawes, adawes@schools.nyc.gov
- Queens: Jimmy Li, JLI4@schools.nyc.gov
- Manhattan/Staten Island: OutreachTeam@schools.nyc.gov

Translation and Interpretation Supports
- (718) 935-2013 or email Hello@schools.nyc.gov

Special Education
- General questions: SpecialEducation@schools.nyc.gov
- Transition to Kindergarten: Turning5@schools.nyc.gov
- Related Services: RelatedServices@schools.nyc.gov
- Call the Special Education Hotline at 718-935-2007
- Special Education Learn at Home Resources

Grab and Go Meals
- Meals for students doing remote learning available from schools 9am-12pm on school days
- Meals for adults available 3-5pm at Meal Hubs.
- For local info about food pantries, see Coronavirus NYC Neighborhood Food Resource Guides

Questions/Troubleshooting
- Students in Temporary Housing Staff: bit.ly/STHStaff
- STH Regional Managers
  - Bronx
    - Rebekha Askew (D 7, 8), 718-828-2644, raskew2@schools.nyc.gov
    - Brittany Taylor, (D 8, 11), btaylor19@schools.nyc.gov, 718-828-4950
    - Shaquita Boyd (D 9), sboyd5@schools.nyc.gov, 718-741-7049
    - Stephanie Dyer (D 10, 12), sdyer@schools.nyc.gov, 718-741-7783, 646-584-2973 (m)
  - Brooklyn
    - Rahul Patel, (D 13, 23), rpatel9@schools.nyc.gov, 718-295-4105
    - Wayne Harris (D 14, 15, 16, 19, 32), wharris22@schools.nyc.gov, 718-935-3562, 917-861-4809 (m)
    - Charlene Mitchell (D 17), cmitchell4@schools.nyc.gov, 718-758-7722, 929-232-0132 (m)
    - Fahmeeda Saleem (D 18, 20, 21, 22), fsaleem@schools.nyc.gov, 718-758-7722, 929-232-0132 (m)
  - Manhattan
    - Cecilio Diaz, Manhattan (D 1, 4), CDiaz@schools.nyc.gov, 718-391-6849, 917-339-1698, 917-287-2310 (m)
    - Iris Gersten, (D 2, 3), IGersten@schools.nyc.gov, 718-339-1718, 646-784-5802 (m)
    - Rakayah Evans, Manhattan (D 5, 6), RHameedevans@schools.nyc.gov, 917-339-1718
  - Queens
    - Cecilio Diaz, (D 24, 25, 26, 30), CDiaz@schools.nyc.gov, 917-339-1698, 917-287-2310 (m)
    - Linda Wilson (D 27, 28, 29), LWilson33@schools.nyc.gov, 718-391-6849, 347-574-2095 (m)
  - Staten Island
    - Fahmeeda Saleem (D 31), fsaleem@schools.nyc.gov, 718-758-7722, 929-232-0132 (m)

For help, contact NYS-TEACHS, 800-388-2014, info@nysteachs.org. Flyer available at: https://nysteachs.org/nyc-resources/

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